



University of South Australia The Library 14th Annual Report 2004



Major activities and achievements

- Over 150,000 books and journals and six kilometres of shelving were relocated from Underdale to the other campuses following the closure of the campus after 28 years of operation. Accommodating the move of items required relocation and reshelving of most of the Library collection of one million items. Success of relocations attributed to planning led by the Library's project officer Cathryne Benoy working with the University Properties unit and to the contribution of all library staff. The Library remained open at all campuses throughout the move.

The art monograph collection, one of the nation's largest, is now located at the City West campus. The health sciences collection is consolidated at City East while the education collection is now located at both Mawson Lakes and Magill.

Sixty staff in central services relocated to Mawson Lakes.

The Underdale campus closure required relocation of 400 linear metres of archival records in the Bob Hawke Prime Ministerial Library

- During 2004 the Library put in place its new structure outlined in the managing change document *2005 and beyond*. Service points for enquiry and loans are now integrated at each campus to eliminate confusion amongst clients about which point should be approached for assistance.
- The Information Resource Management unit continued its refocusing from the processing of print resources to that of support for digital library initiatives, and a more proactive and whole of library focus on resource acquisition supporting Academic and Access services.
- 11,000 reproductions from books, journals and other print publications supporting almost 500 courses are now available online through the work of the Digital Resource Management Centre (DRMC). Items are accessible through courses offered through UniSAnet, the University's online platform as well as through the catalogue.

The development of the DRMC was described in a paper by Sharron Zuodar in the latest monograph of the Librarians of the ATN, *Managing information in the digital age*.

- Commendation from the Australian Universities Quality Audit (AUQA) for its active support of the University's needs, and particularly its attention to transnational programs.
- Eighty per cent of monographs purchased were through participation in the ARLAC consortium of Victorian and South Australian university libraries. This resulted in significant discounts.
- Sixty thousand volumes were moved into a joint storage facility operated by the three South Australian libraries, the Universities Research Repository South Australia (URRSA)

Contribution to teaching and learning

Throughout 2004 the Library further increased its profile and contribution to teaching and learning. Library activities and programs were aligned with curriculum development and Learning Connection initiatives. Examples include:

- Library staff worked with academic staff from the Medical and Pharmaceutical Biotechnology Program and Learning Connection to develop resources for courses based on the intervention areas identified in the Information Literacy mapping project.
- Library staff and School of Communication, New Media and Information academics collaborated to produce an online guide to information resources for the problematic assignment
- Professional Issues 1: Foundations of Nursing Practice Course Coordinators and Liaison Librarians mapped assignments to the graduate qualities
- Collaboration between the Library, Louis Laybourne Smith School of Architecture and Design and Learning Connection resulted in a glossary of postmodern architectural terms designed to assist to all students doing studio work, especially international students struggling with architectural terms

- Liaison librarians continued to conduct training sessions for transnational students in their home country with sessions held in Sepang. Sessions were also held in Whyalla and Mt Gambier.
- Multi-screen wireless collaborative workstation developed. Trial installation at Underdale well received by clients

Other highlights and activities

- The information commons in the Library at City West was expanded through a project with Information Strategy and Technology Services and the Properties unit as part of a strategy to improve access to online resources
- The move from journals in print to journals online to increase availability continued. The Library extended its commitment through the AVCC consortium for *Web of Science*, the major multi-disciplinary research tool used primarily by research staff and postgraduate students
- Additional assistive technology equipment for users with special needs was acquired through funds raised as part of the bookplate appeal
- A commissioned consultancy on succession planning by Vicki Whitmell for UniSA, the other ATN libraries and the Auckland University of Technology Library
- The Bob Hawke Prime Ministerial Librarian was an invited representative at the first Consultative Forum of the National Archives of Australia. *The Power of Speech :Australian Prime Ministers defining the national image* by James Curran, the BHPML's first PhD student was launched by Mr Hawke
A Vice Chancellor's nominated review of the BHPML was conducted by Michael Piggott, Senior Archivist at the University of Melbourne. Collaboration with film director Louis Pratt culminated in the shooting of a short film *The Jacket* - an entrant in the 2005 SonyTropfest short film festival. With a cameo role by Mr Hawke the film featured many items of realia from the BHPML collection
Publication of the 6th Annual Hawke Lecture 2003 *Waging war and making peace* presented by the Hon Gareth Evans
- Redesign of the website to improve navigation and reduce maintenance through use of templates and cascading style sheets was completed.
- QuestionPoint virtual reference management software from OCLC was implemented to update Ask a librarian email service and introduce chat
- Commenced part of a major review and reorganisation of the slide collection, adding 6,500 records to the catalogue
- The contract with Open Learning Australia for a full library service to all of its students was extended and the contract to provide document delivery services to the Department of Business, Manufacturing and Trade was renewed
- The National Periodicals Service for Schools (NAPSS) ceased at the end of 2004 due to increasing availability of electronic resources in school libraries. Established in 1993 NAPSS was used by over 300 schools in its peak years
- In association with Student Academic Services and ISTS, development and implementation of systematic download of records for staff and students from affiliated institutions including SAIBT and CELUSA
- Participation in the AARLIN project confirmed the value and feasibility of implementing a federated search engine and URL resolver. The three South Australian university libraries jointly negotiated purchase of ENCompass and LinkFinderPlus from Endeavor Information Systems
- Codeco selfcheck units were installed in the Library at City West, the first academic installation in Australia. These units accounted for fifty per cent of loan transactions within two weeks
- Several significant initiatives were undertaken during 2004 to address issues raised by students. These included:
 - The CAUL Document Availability Study conducted, evaluated and acted upon
 - Additional funds were again provided for the purchase of multiple copies of textbooks and other titles in high demand. Online requests for items already out on loan provided the basis for establishing which books are in high demand
 - Authentication via Active Directory was implemented to provide clients with a standard means of gaining access to library resources. All major electronic services now use the same authentication credentials used elsewhere within the University
 - Trial of unmediated borrowing between UniSA and the University of Adelaide for staff and graduate students. This provides for requests placed via the catalogue to be delivered to any campus of their university
 - Library developed backup catalogue (RediCat) provides for continuous catalogue availability even when the main server is taken offline for software upgrades

- The Library at Whyalla was reorganised and revitalised to increase attractiveness and usability

Budget outcomes

Salaries	\$8,426,0850
Acquisitions	\$2,956,000
Other	\$1,448,000
Total	\$12,830,050

The budget included \$142,000 for the University's Digital Resource Management Centre and \$250,000 as the final capital allocation for the Integrated Library Management System *Voyager*.

Staffing and organisational learning

Carol Dungey, Campus Librarian at City East left the University to become Library Manager with the Department of Defence at its Edinburgh site. Julie Hockey was appointed as Manager, Academic Library Services for the Division of Business. Deidre Henderson resigned as Manager, Corporate Services. Sherron Hunter, Sherrie Rutter, Wendy Spurrier, Anne Marie Lynch and Pauline Burger, long serving liaison librarians with the University and its predecessor institutions retired.

Five members of the Academic Library Services team participated in ANZIIL workshops in 2004. Team leader is Irene Doskatsch, Deputy Director, Academic and International. Irene is Director of ANZIIL and a workshop leader

The Library again provided an extensive staff development program related to organisational change. There were also sessions shared with the other two South Australian universities

Major goals for 2005

Teaching and Learning

- Professional development strategies implemented that will equip librarians with the knowledge to engage with curriculum and pedagogical issues and the ability to design, deliver and evaluate instruction
- University's Northern Adelaide Partnership project developed under terms of Memorandum of Understanding to be signed in February 2005

Management information and quality assurance

- Development of an interface between Library system and University finance Systems
- Quality assurance indicators and models of good practice adapted or developed for major services
- Information Resource Management services benchmarked against other university libraries
- A catalogue usability study developed jointly by the three South Australian university libraries is to be conducted and outcomes addressed

People and resources

- Training Needs Analysis carried out and sessions provided to ensure staff have the capabilities to fulfil roles arising from the managing change process
- Role and work of Academic Library Service and Access and Enquiry teams consolidated

Research

- Field specialisation and cross-disciplinary scholarly activity supported by providing scholars with diverse opportunities and training programs to keep abreast of developments in electronic information products and scholarly communication
- Grant applications from academic staff supported
- Research degree graduate qualities supported through further development of the *Search strategies for research* modules

Buildings, collections and technology

- Information commons at each campus supported through planning, furniture, equipment and service levels
- Complete implementation of the open URL resolver software LinkFinderPlus and stage one of ENCompass federated database searching
- Process collections and encourage clients to use selfcheck technology for the majority of loan transactions

About us . . .

The Library is one of Australia's largest contributors to *Kinetica* and utilises the *Voyager* system from Endeavor. The Library conducts the national clearinghouse for library and information science (ACHLIS); and has a continuing education program of state and national seminars and workshops. It initiated and hosts ANZIIL - the Australian and NZ Institute for Information Literacy. The Library conducted the fee based National Periodical Service for Schools (NAPSS) from 1993 through to the end of 2004. Under contract, it continues to provide library services to Open University Australia students throughout Australia. The Library initiated the development of the University's Hawke Centre, of which a major part is the Bob Hawke Prime Ministerial Library.

Foundation University Librarian since 1992 is Dr Alan Bundy. He will retire in 2005 and will be succeeded by Ms Helen Livingston as Director, Library Services

During 2004, Corporate Services, Information Resource Management, Information Technology and Flexible Information Services were relocated from Underdale to Mawson Lakes

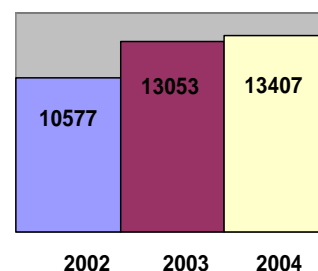
... more at www.library.unisa.edu.au

Main statistics 2004

The Library has approximately 1 million items in its collections, over 14,000 electronic fulltext journals, 400 pcs, 141 FTE staff, a yearly budget of \$12 million and provides full services on all six campuses of the University and to all of the University's 30,000 students and 2,100 staff throughout Australia and transnationally. The University is one of the largest providers of educational programs for transnational students of any Australian university.

ACQUISITIONS			
Monograph Volumes	2002	2003	2004
Purchase	9313	11405	11565
Gift	1264	1648	1842
Total	10577	13053	13407

Total Monograph Volumes Acquired



Current Serial Titles	2002	2003	2004
Print	4111	4303	3216
Electronic	16314	13907	14789
Total	20425	18210	18005

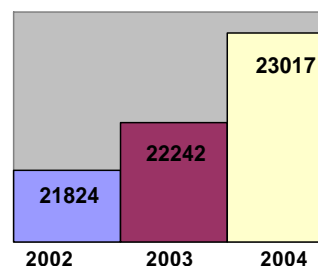
TOTAL LOANS	2002	2003	2004
General and Reserve	547405	596568	619766

INTERLIBRARY LOANS	2002	2003	2004
Standard	6407	5575	5529
NAPSS	2808	1920	1282
Total lent	9215	7495	6811

Total borrowed	7266	6327	7301
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EXPENDITURE	2002	2003	2004
Salaries	8,250,882	8,291,000	8,426,848
Acquisitions	2,714,179	3,338,000	2,955,535
Other	1,503,664	1,448,000	1,155,222
Total \$	12,468,725	13,077,000	12,537,605

Total User Population



USER POPULATION		2002	2003	2004
Academic Staff	FTE	896	858	891
Students	EFTSU	20928	21384	22126
Total		21824	22242	23017

EXPENDITURE

2002

2003

2004

