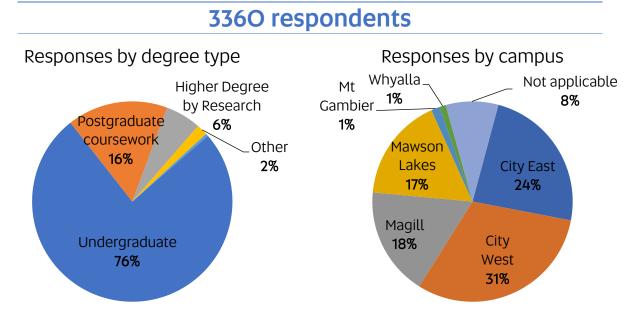
Library Client Survey 2019

The UniSA Library conducted a client survey between 11th October and 3rd November 2019. Thank you to all the students who completed the survey. Your feedback helps us understand what's important to you, what we are doing well, and where we can improve our services.

Who responded?



What is important to our students?



All factors are average scores out of a maximum 7.

What we do well

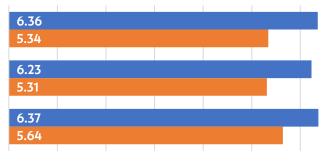


Wireless access Online information resources Printing, scanning and photocopying The library web site is easy to use Quiet study spaces Opening hours

Wireless access Opening hours Printing, scanning and photocopying Self service Online information resources Online enquiry services

All factors are average scores out of a maximum 7.

Where we can improve



Quiet study spaces

Group study spaces

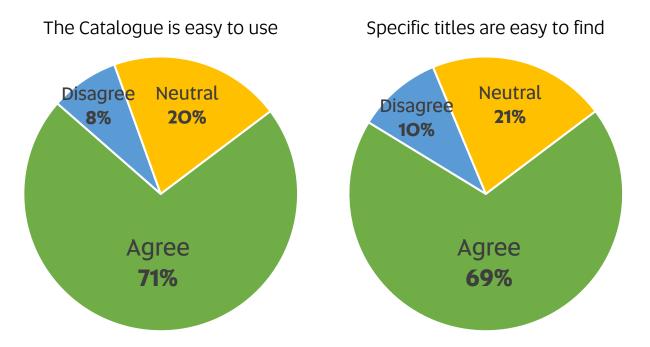
The library web site is easy to use

Importance

All factors are average scores out of a maximum 7.

What our students think about the Catalogue

In 2O19 the Library implemented a new Catalogue to improve ease of use and findability of resources.



Competition winners

Students who completed the survey were eligible to enter a draw to win one of four \$250 prepaid Visa cards. Congratulations to the following prize winners:

- Emily, Laboratory Medicine
- Rosie, Midwifery
- Ashley, Primary Education
- Christopher, Business Administration