

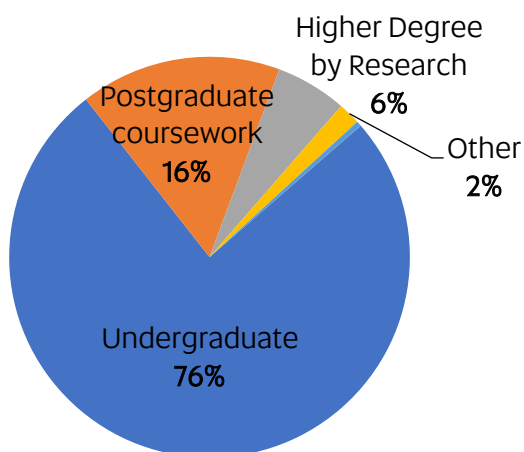
Library Client Survey 2019

The UniSA Library conducted a client survey between 11th October and 3rd November 2019. Thank you to all the students who completed the survey. Your feedback helps us understand what's important to you, what we are doing well, and where we can improve our services.

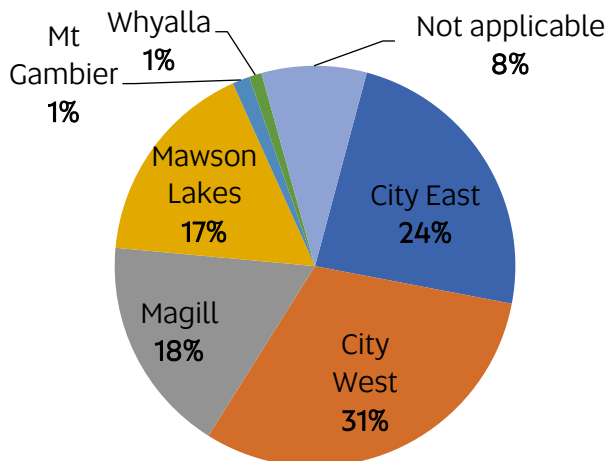
Who responded?

3360 respondents

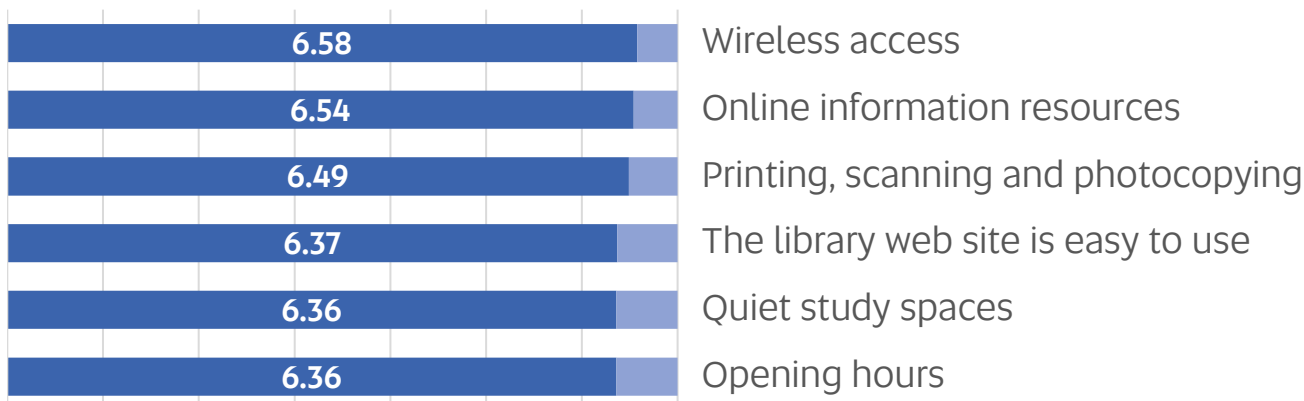
Responses by degree type



Responses by campus

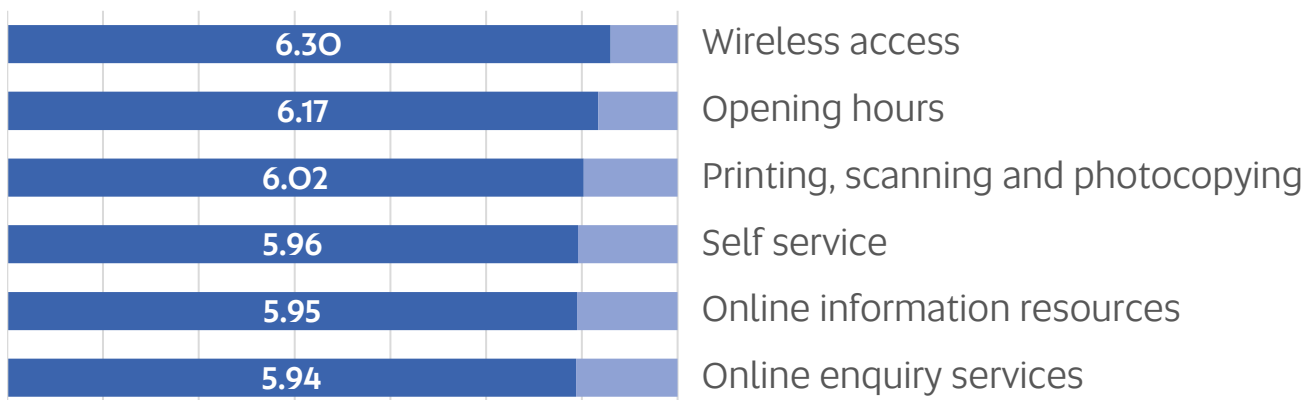


What is important to our students?



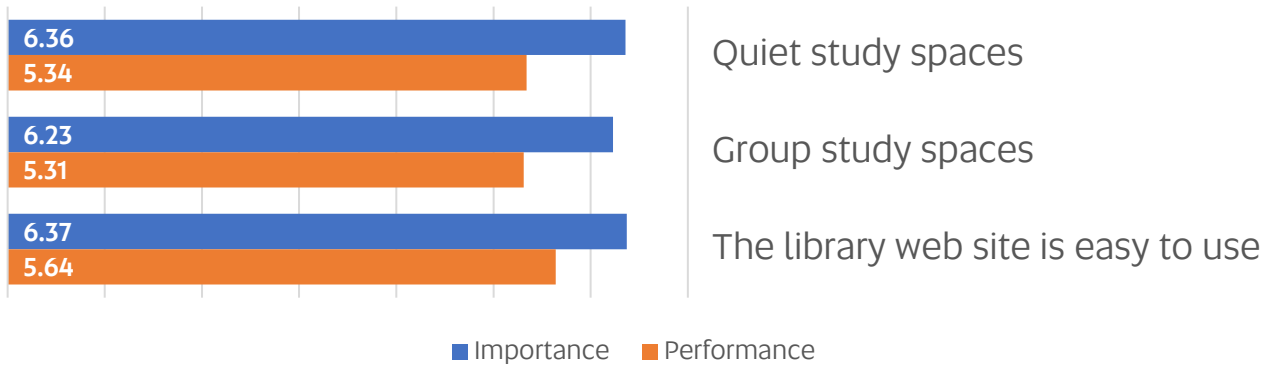
All factors are average scores out of a maximum 7.

What we do well



All factors are average scores out of a maximum 7.

Where we can improve

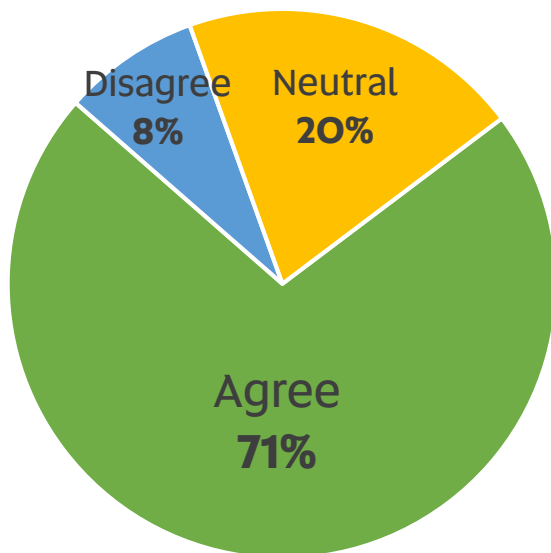


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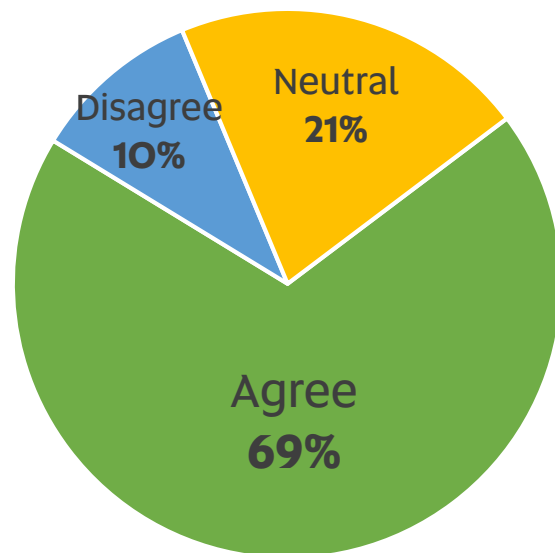
What our students think about the Catalogue

In 2019 the Library implemented a new Catalogue to improve ease of use and findability of resources.

The Catalogue is easy to use



Specific titles are easy to find



Competition winners

Students who completed the survey were eligible to enter a draw to win one of four \$250 prepaid Visa cards. Congratulations to the following prize winners:

- Emily, Laboratory Medicine
- Rosie, Midwifery
- Ashley, Primary Education
- Christopher, Business Administration